

Service Provider: Airtel

| Sl. No | Service Area | Call Center Contact Number (Toll Free) | Name, address and contact details of Nodal officer | Name, address and contact details of Appellate Authority |
|--------|------------------|--|---|--|
| 1 | ANDHRA PRADESH | 121 | Splendid Towers, Opp.Begumpet Police Station, Begumpet, Hyderabad - 500 016, Andhra Pradesh Ph: 9959334865 Fax: 9849011848 e-mail - nodalofficer.andhra@airtel.in | Splendid Towers, Opp.Begumpet Police Station, Begumpet, Hyderabad - 500 016, Andhra Pradesh Ph: 9959444865 Fax: 9849011848 e-mail - appellate.andhra@airtel.in |
| 2 | ASSAM | 121 | Mega Plaza, 4th Floor, G.S.Road, Christian Basti, Guwathi 5 Ph: 9957134865 Fax: 91-3612341370 e-mail - nodalofficer.nesa@airtel.in | Mega Plaza, 4th Floor, G.S.Road, Christian Basti, Guwathi 5 Ph: 9957144865 Fax: 3612341370 e-mail -appellate.nesa@airtel.in |
| 3 | BIHAR | 121 | C/o Bharti Airtel Limited, 2nd Floor CSD, Hotel Maurya Arcade, South Gandhi Maidan, Patna - 800001 Ph: 9934334865 Fax: +91 612222375 e-mail -nodalofficer.bih@airtel.in | C/o Bharti Airtel Limited, 2nd Floor CSD, Hotel Maurya Arcade, South Gandhi Maidan, Patna - 800001 Ph: 0612 2222375 Ext 301 Fax: 612222375 e-mail -appellate.bih@airtel.in |
| 4 | DELHI | 121 | D-181, Okhla Industrial Area, Phase - I, New Delhi - 110 020. Ph: 9818334865 Fax: 9810409104 e-mail - nodalofficer.del@airtel.in | D-181, Okhla Industrial Area, Phase - I, New Delhi - 110 020. Ph: 9958444865 Fax: 9810409104 e-mail -appellate.del@airtel.in |
| 5 | GUJARAT | Post Paid:9898012345 Pre Paid:9898098980 198/121 | Zodiac Square, 2nd Floor, SG Road, Opp gurudwara, Ahmedabad 380 054 Ph: 079 40090437 Extn:1437 Fax: 079 40090330 e-mail -nodalofficer.guj@airtel.in | Zodiac Square, 2nd Floor, SG Road, Opp gurudwara, Ahmedabad 380 054 Ph: 079 40090427 Extn: 1427 Fax: 079 40090330 e-mail -appellate.guj@airtel.in |
| 6 | HARYANA | 121 | 85, Durand Road, Ambala Cantt.,133001, Haryana Ph: 9996034865 Fax: 9896298962 e-mail -nodalofficer.har@airtel.in | 85, Durand Road, Ambala Cantt.,133001, Haryana Ph: 98151 98151 Extn: 2503 Fax: 9896298962 e-mail -appellate.har@airtel.in |
| 7 | HIMACHAL PRADESH | 121 | Block No. 11 A, SDA Complex, Kasumpti, Shimla 171 009, Himachal Pradesh Ph: 9816198161 Extn : 2122 Fax: 01772620312 e-mail -nodalofficer.hp@airtel.in | Block No. 11 A, SDA Complex, Kasumpti, Shimla 171 009, Himachal Pradesh Ph: 9816198161 Extn: 2131 Fax: 01772620312 e-mail -appellate.hp@airtel.in |
| 8 | JAMMU & KASHMIR | 121 | B2, 3rd Floor, South Block, Bahu Plaza, Gandhi Nagar, Jammu, Jammu & Kashmir Ph: 9797334865 Fax: 0191-2473337 e-mail -nodalofficer.jk@airtel.in | B2, 3rd Floor, South Block, Bahu Plaza, Gandhi Nagar, Jammu, Jammu & Kashmir Ph: 9797344865 Fax: 0191-2473337 e-mail -appellate.jk@airtel.in |
| 9 | KARNATAKA | 121 | 55, Divyasree Towers, Bannerghatta Road, Bangalore 560 076, Karnataka Ph: 9972534865 Fax: 9845500121/9845600121 e-mail -nodalofficer.kk@airtel.in | 55, Divyasree Towers, Bannerghatta Road, Bangalore 560 076, Karnataka Ph: 9972544865 Fax: 9845500121/9845600121 e-mail -appellate.kk@airtel.in |

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| 10 | KERALA | 121 | N H Bypass, Kundanoor Jn Maradu P O Kochi 682034. Kerala Ph: 9995834865 Fax: 9895022335 e-mail -nodalofficer.ker@airtel.in | N H Bypass, Kundanoor Jn Maradu P O Kochi 682034. Kerala Ph: 9995844865 Fax: 9895022335 e-mail -appellate.ker@airtel.in |
| 11 | KOLKATA | 121 | Infinity Building, 5th Floor, Block GP, Sector V, Salt Lake Electronic Complex, Bidhannagar, Kolkata - 700 091, West Bengal Ph: 9831234865 Fax: 40060078, 40060071 e-mail -nodalofficer.wb@airtel.in | Infinity Building, 5th Floor, Block GP, Sector V, Salt Lake Electronic Complex, Bidhannagar, Kolkata - 700 091, West Bengal Ph: 9831844865 Fax: 40060078, 40060071 e-mail appellate.wb@airtel.in |
| 12 | MADHYA PRADESH | 121 | 10 C Ratlam Kothi, Indore 452 001, Madhya Pradesh Ph: 9893134865 Fax: 0731-4031101 / 0731-40216519 e-mail -nodalofficer.mpcg@airtel.in | 10 C Ratlam Kothi, Indore 452 001, Madhya Pradesh Ph: 9981544865 Fax: 0731-4031101 / 0731-40216519 e-mail -appellate.mpcg@airtel.in |
| 13 | MAHARASHTRA | 121 | Vega Centre", A-Building, Shankarseth Road, Next to Income Tax Office, Swargate, Pune - 411 037 Ph: 99872 34865 Fax: 912240031404 e-mail -nodalofficer.mah@airtel.in | Vega Centre", A-Building, Shankarseth Road, Next to Income Tax Office, Swargate, Pune - 411 037 Ph: 99872 44865 Fax: 2240031404 e-mail -appellate.mah@airtel.in |
| 14 | MUMBAI | 121 | 7th Floor, Bldg No -7, Interface, Mindspace, Link Road, Malad (W), Mumbai - 400064, Maharashtra Ph: 99872 34865 Fax: 912240031404 e-mail -nodalofficer.mum@airtel.in | 7th Floor, Bldg No -7, Interface, Mindspace, Link Road, Malad (W), Mumbai - 400064, Maharashtra Ph: 99872 44865 Fax: 2240031404 e-mail -appellate.mumbai@airtel.in |
| 15 | NORTH EAST | 121 | Mega Plaza, 4th Floor, G.S.Road, Christian Basti, Guwathi 5 Ph: 9957134865 Fax: 91-3612341370 e-mail -nodalofficer.nesa@airtel.in | Mega Plaza, 4th Floor, G.S.Road, Christian Basti, Guwathi 5 Ph: 9957144865 Fax: 3612341370 e-mail -appellate.nesa@airtel.in |
| 16 | ORISSA | 121 | Epari Plaza, C/653, Janapath, Kharavela Nagar, Bhubaneswar-751001, Orissa Ph: 9937449253 Fax: +91 6742532801 e-mail -nodalofficer.orissa@airtel.in | Epari Plaza, C/653, Janapath, Kharavela Nagar, Bhubaneswar-751001, Orissa Ph: 9937044865 Fax: 6742532801 e-mail -appellate.orissa@airtel.in |
| 17 | PUNJAB | 121 | C-25, Industrial Area, Phase 2, SAS Nagar, Mohali - 160 055, Punjab Ph: 9878434865 Fax: 0172-4670022 e-mail -nodalofficer.pb@airtel.in | C-25, Industrial Area, Phase 2, SAS Nagar, Mohali - 160 055, Punjab Ph: 9878444865 Fax: 0172-4670022 e-mail -appellate.pb@airtel.in |
| 18 | RAJASTHAN | 121 | K-21, Sunny House, Malviya Marg, C-Scheme, Jaipur, Rajasthan Ph: 9928034865 Fax: 0141-4044204 e-mail -nodalofficer.raj@airtel.in | K-21, Sunny House, Malviya Marg, C-Scheme, Jaipur, Rajasthan Ph: 9928944865 Fax: 0141-4044204 e-mail -appellate.raj@airtel.in |

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| 19 | TN | 121 | Oceanic Towers, 8th Floor, 101 Santhome High Road, Chennai 600 028, Tamil Nadu Ph: 9952434865 Fax: +91-98401 98600 e-mail -nodalofficer.tn@airtel.in | Oceanic Towers, 8th Floor, 101 Santhome High Road, Chennai 600 028, Tamil Nadu Ph: 9940644865 Fax: 98401 98600 e-mail -appellate.tn@airtel.in |
| 20 | UTTAR PRADESH(EAST) | Post Paid:9935012345 Pre Paid: 9935199351 198/121 | Jahangirabad Palace, 12, Rani Laxmi Bai Marg, Near Tulsi Traders, Hazratganj, Lucknow - 226001 Ph: 9935334865 Fax: 05224015828 e-mail -nodalofficer.upe@airtel.in | Jahangirabad Palace, 12, Rani Laxmi Bai Marg, Near Tulsi Traders, Hazratganj, Lucknow - 226001 Ph: 9794544865 Fax: 05224015828 e-mail -appellate.upe@airtel.in |
| 21 | UTTAR PRADESH(WEST) | Post Paid:9897012345 Pre Paid: 9897098970 198/122 | Jahangirabad Palace, 12, Rani Laxmi Bai Marg, Near Tulsi Traders, Hazratganj, Lucknow - 226001 Ph: 9897534865 Fax: 05224015828 e-mail -nodalofficer.upw@airtel.in | Jahangirabad Palace, 12, Rani Laxmi Bai Marg, Near Tulsi Traders, Hazratganj, Lucknow - 226001 Ph: 9997444865 Fax: 05224015828 e-mail -appellate.upw@airtel.in |
| 22 | WEST BENGAL | 121 | Infinity Building, 5th Floor, Block GP, Sector V, Salt Lake Electronic Complex, Bidhannagar, Kolkata - 700 091, West Bengal Ph: 9831234865 Fax: 40060078, 40060071 e-mail -nodalofficer.wb@airtel.in | Infinity Building, 5th Floor, Block GP, Sector V, Salt Lake Electronic Complex, Bidhannagar, Kolkata - 700 091, West Bengal Ph: 9831844865 Fax: 40060078, 40060071 e-mail -appellate.wb@airtel.in |