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Sl. No	Service Area	Call Center Contact Number (Toll Free) for TTSL & TTML Subscribers	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
1	Andhra Pradesh	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Sreedhar Nandiraju ,9246399970 nodalofficer.ap@tatatel.co.in5-9-62, Khan Lateef Khan Estate, Fax: (040) 66553339Fateh Maiddan Road, OppositeFateh Maidan Stadium,Hyderabad-500001	Shri Ramakirshna S Ph No. 04066554000, Fax: 040-66554444, e-mail: AppellateAuthority.ap@tatatel.co.in
2	Bihar	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Pankaj Sengupta , 2nd Floor, (0612) 6550105 nodalofficer.bihar@tatatel.co.inMaharaja Kameshwar Complex, Fax: (0657) 6699018Old Aryavastha Complex,Fraser Road, Patna - 800001	Z M Siddiquie, Ph: 0612-6550120, 0657- 6550172,fax: 0657-2429259, email: AppellateAuthority.bihar@tatatel.co.in
3	Chennai	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Ravichandran R No. 2,3,4 Paras Towers, 9282236200 nodalofficer.tn@tatatel.co.inThiru Vika Road, Royapettah, Fax: (044) 66661266Near Shyam Theatre,Chennai - 600014	Srinivasa Rao Saripalli, Ph: 044-66662301, Fax: 044-66660112, AppellateAuthority.tn@tatatel.co.in
4	Delhi	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Aneet Chaku , (011) 66558101 nodalofficer.delhi@tatatel.co.in(Including 2A, Old Ishwar Nagar, Fax: (011) 66551313Ghaziabad, Main Mathura Road,Noida, Faridabad Opposite New Friends Colony& Gurgaon) Market, New Delhi - 110065	Vineet Bhatia, Ph: 011-66552557,fax: 011- 66558684, email: AppellateAuthority.delhi@tatatel.co.in
5	Gujarat	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Bhaskar Sharma Tata Teleservices Ltd., 2nd Floor, (079) 66558754 nodalofficer.gujarat@tatatel.co.inGujarat Bhavan, Besides MJ Library, Fax: (079) 66558030Ellisbridge, Ahmedabad- 380006	Suneel Bandhu, Ph: 079-66550999, Fax: 079- 66558000, email: AppellateAuthority.gujrat@tatatel.co.in
6	Haryana	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Pankaj Sharma , 9254000555 nodalofficer.har@tatatel.co.inSCO 224, Sector 12, Urban Estate Fax: (0184) 4037475Part 1, Karnal 132001	Ajay Duggal, Ph: 0184-6451801, fac: 0184- 2251852, email: AppellateAuthority.har@tatatel.co.in

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8	Karnataka	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Ms.Chitra S. , 9243199970 nodalofficer.Kar@tatatel.co.in 30/1, Silicon Terraces, Fax:(080) 66685000/Hosur Main Road, 66681000Opp. The Forum, Koramangala, Bangalore - 560095	Sanjay Bohara, Ph: 080-66688888, 66689999fax: 080-66680000, email: AppellateAuthority.kar@tatatel.co.in
9	Kerala	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Pramod Pillai Ground Flr, S.L.Plaza, Palarivattom, 9249036200 nodalofficer.kerala@tatatel.co.in Opposite Vyapar Bhavan, Fax: (0484) 2333666Kochi - 682025	Surya Mahadevan, Ph: 0484-6459025, fax: 0484- 233366, email: AppellateAuthority.kerala@tatatel.co.in
10	Kolkata	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Sirshendu Sinha ., (033) 65551113 nodalofficer.kol@tatatel.co.in Chaudhuri c/o Videsh Sanchar Bhawan, 1/18, Fax: (033) 23550152 CIT Scheme VIIM, Ultadanga, Kolkata - 700 054	Snajeev Khera, Ph: 033-66669850, fax: 033- 23550152, email: AppellateAuthority.kol@tatatel.co.in
11	Madhya Pradesh	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Pankaj Upadhyay ., 9229101313 nodalofficer.mp@tatatel.co.in Kwality Globus, Permal Wallace Fax: (0755) 6552402Compound, Opp RBI, Hoshangabad Road, Bhopal-462011	Oneel Verma, Ph: 0755-6660111, fax: 0755- 42208000, email: AppellateAuthority.mp@tatatel.co.in
12	Maharashtra	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Shailesh Nandanwar , 9225525252 nodalofficer.rom@tatatel.co.in Al Aqmar Building, Behind Kala Fax: 66096300Niketan, Opp Sancheti Hospital, Ganesh Khind Road, Shivaji Nagar, Pune 411005	Kamal Jain, 020-66005555, fax: 020-66096400, email: AppellateAuthority.rom@tatatel.co.in
13	Mumbai	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Ms. Suguna Shetty , (022) 65102309 nodalofficer.mum@tatatel.co.in D-26, TTC Industrial Area, MIDC, Fax: (022) 67917777Sanpada, Navi Mumbai- 400613.	T N Srinivasan, ph: 022-66633322, fax: 022- 67917777email: AppellateAuthority.mum@tatatel.co.in

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14	Orissa	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Jeevan Johny ., (0674) 6550111 nodalofficer.or@tatatel.co.in3rd Floor, Module-C, Fax: (0674) 6550248Fortune Towers, Chandrashekharapur,Bhubaneswar - 751016	Harsh Chandra, Ph: 0674-6550266, fax: 0674- 6550248, email: AppellateAuthority.or@tatatel.co.in
15	Punjab	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Gurdeep Singh ., 9217000555 nodalofficer.pun@tatatel.co.inC128, Phase VIII, Industrial Area, Fax: (0172) 6551710Mohali 160071	Subhash Arya, Ph: 0172-6651777, fax: 0172- 6651710 email: AppellateAuthority.pun@tatatel.co.in
16	Rajasthan	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Ajay Mishra ., (0141) 6558281 nodalofficer.rajasthan@tatatel.co.inThe Guman-I, Amrapali Circle, (0141) 6598699Vaishali Nagar, Jaipur-302021	Sanjiv Sinha , Ph: 0141-6598686, fax: 0141- 6598399, email: AppellateAuthority.rajasthan@tatatel.co.in
17	Tamil Nadu	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Ravichandran R No. 2,3,4 Paras Towers, 9282236200 nodalofficer.tn@tatatel.co.inThiru Vika Road, Royapettah, Fax: (044) 66661266Near Shyam Theatre,Chennai - 600014	Srinivasa Rao Saripalli, Ph: 044-66662301, Fax: 044-66660112, AppellateAuthority.tn@tatatel.co.in
18	UP(East)	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Pankaj Sengupta , 2nd Floor, (0612) 6550105 nodalofficer.bihar@tatatel.co.inMaharaja Kameshwar Complex, Fax: (0657) 6699018Old Aryavastha Complex,Fraser Road, Patna - 800001	T P S Walia, Ph: 0522-6558880, Fax: 0522- 4000700, email: AppellateAuthority.upe@tatatel.co.in
19	UP(West)	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr. Sukhpal Singh Toor , 9219509698 nodalofficer.upw@tatatel.co.in 501 Mangal Pandey Nagar, Fax: (0121) 2762767 Main University Road,Meerut- 250001	Ravinder Taneja, Ph: 0121-6550055, fax: 0121- 2762650, email: AppellateAuthority.upw@tatatel.co.in
20	West Bengal	Post-paid mobile : 121 Pre-paid mobile: 12524 Fixed Wireline: 121 Rural Subscriber: 1281/ 12532 /12545	Mr.Abhijit Patil ., (0343) 6550149 nodalofficer.westbengal@tatatel.co.in Kalpataru, Unit No. B402- 404, Bengal ShristiComplex, 3rd Floor,City Centre, Durgapur-713216.	Mandeep Bakshi, Ph: 0343-6559001/ 6559000, Fax: 0343- 2544870, email: AppellateAuthority.westbengal@tatatel.co.in