

**Service Provider: Vodafone Essar**

Sl. No	Service Area	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
1	Andhra Pradesh	9885098850	Mr. Amitabh Singh, 6th floor, Varun Towers II, Begumpet, Hyderabad: 500016 PH: 098852 98852 – Extn 8300 E-mail: Amitabh1.Singh@vodafone.com	6th floor, Varun Towers II, Begumpet, Hyderabad: 500016 PH: 9885298852 Ext: 8300 E-mail: Shashi1.menon@vodafone.com
2	Chennai	9884098840	Ms. Saranya S., Vodafone Essar South Limited, #07, Mayor Sivaraj Street, Royapettah, Chennai-600014, India. PH: 9884098844 E-mail: Saranya.chn@vodafone.com	Vodafone Essar South Limited, 9th Floor, TVH Beliciaa Tower 1, Block 94, MRC Nagar, Chennai-600028, India. PH: 9962099625 E-mail: madhavmalhotra.chn@hutch.in
3	Delhi (including Ghaziabad, Faridabad, Noida & Gurgaon)	9811098110	Ms. Gurpreet Rawal, C - 45 , Okhla phase-2 Industrial area. New Dehi-110020 PH: 9811699317 E-mail: gurpreet.nodal@vodafone.com	C - 45 , Okhla phase-2 Industrial area. New Dehi-110020 PH: 9811090001 E-mail: sanjoy.hutch@hutch.in
4	Gujarat	9825098250	Ms. Maulika Chandramouli, 6th Floor, Sakar-II, Ellisbridge, Ahmedabad - 380006 PH: 9925000401 E-mail: maulikac@vodafone.com	6th Floor, Sakar-II, Ellisbridge, Ahmedabad - 380006 PH: 079-26577228/29 Ext:4727 E-mail: zahirwykes@hutch.in
5	Haryana	111	Mr. Christopher D' Souza, Yogesh Tower, Kunjpura Road, Karnal, Haryana - 132 001 PH: 9813090002 E-mail: christopher.dsouza@vodafone.com	Yogesh Tower, Kunjpura Road, Karnal, Haryana - 132 001 PH: 9813090003 E-mail: atul.wadhwa@hutch.in
6	Karnataka	111	Ms. Rajeshwari H, Prestige, Blue Chip, Ground Floor. Block No:1, 9, Hosur Road, Bangalore-560 029 PH: 080-41193000 E-mail: rajeshwari.h@vodafone.com	<u>Prestige, Blue Chip, Ground Floor. Block No:1, 9, Hosur Road, Bangalore-560 029 PH: 080-41193000 E-mail: 1CP.Joshi@hutch.in</u>
7	Kerala	111	Ms. Jency R, Vodafone Essar Cellular Limited, 1st Floor, Mather Square, Opp. North Railway Station, North, Ernakulam - 682 018 PH: 0484 2391685 E-mail: jency.r@vodafone.com	<u>Vodafone Essar Cellular Limited, XI 5115, Ashis Building, Shanmugham Road, Kochi - 682031 PH: 0484-2382281 E-mail: girish.h@hutch.in</u>

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8	Kolkata	111	<p>Mr. Anirban Deb Ray, Constantia Complex, 11 Dr. U.N. Brahmachari Street Kolkata - 700 017 Corporate Office : DLF IT Park, 15th &amp; 16th Floor, Tower C, Block-AF, Plot No.08 MAR, 59.0 M. Arterial Road, New Town Rajarhat, Kolkata - 700 156 Ph - 9830074830 FAX No. 033-22891815/9830098241 E-mail:anirban.debray@vodafone.com</p> <p>Mr Mohan Thapa, Constantia Complex, 11 Dr. U.N. Brahmachari Street, Kolkata 700 017 Ph:9830058868 FAX No.033-22891815/9830098241 E-mail: mohan.thapa@vodafone.com</p> <p>Mr. Subir Deb, Constantia Complex, 11 Dr. U.N. Brahmachari Street, Kolkata - 700 017 Ph: 9830074579 FAX NO.033-22891815/9830098241 E-mail : subir.deb@vodafone.com</p>	<p>Constantia Office Complex, 2nd, 4th &amp; 5th Floors, 11 Dr.U.N. Brahmachari Street, Kolkata - 700 017 PH: 9830098650 Ext:98400 E-mail: utpal.Mitra1@hutch.in</p>
9	Maharashtra & Goa (except Mumbai)	111	<p>Ms. Krishna P, Vodafone Essar Cellular Limited, Hutch House, The Metropolitan, FP No 27, Survey No 21, Old Pune-Mumbai Highway, Wakdewadi, Shivaji Nagar, Pune-411005 PH: +91 20 30116000/01 E-mail: Krishna.p@vodafone.com</p>	<p>Vodafone Essar Cellular Limited, Hutch House, The Metropolitan, FP No 27, Survey No 21, Old Pune-Mumbai Highway, Wakdewadi, Shivaji Nagar, Pune-411005 PH: 020-30116000/01 E-mail: sabina.c@hutch.in</p>

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10	Mumbai	111	Mr. Rajesh Shetty, Vodafone Essar Limited , Hutch House, Peninsula Corporate Park, Ganpatrao Kadam Marg, Lower Parel, Mumbai - 400013 PH: 66645000 E-mail: rajesh.s@vodafone.com	Vodafone Essar Limited , Hutch House, Peninsula Corporate Park, Ganpatrao Kadam Marg, Lower Parel, Mumbai - 400013 PH: 022-66645000 E-mail: laxmi.b@hutch.in
11	Punjab	111	Mr. Visvanath Mazumdar, C- 131, Mohali Industrial Area, Phase VIII, Mohali Pin 160071 PH: 9988198489 - 99 E-mail: visvanathnodal.punjab@vodafone.com	C- 131, Mohali Industrial Area, Phase VIII, Mohali Pin 160071 PH: 9988198489 - 99 E-mail: appellate.punjab@hutch.in
12	Rajasthan	111	Ms. Aradhana Sharma, Hutch Office, 5th Floor, Gaurav Tower, Malviya Nagar, Jaipur PH: 9828096211 E-mail: aradhana sharma1@vodafone.com	Hutch Office, 5th Floor, Gaurav Tower, Malviya Nagar, Jaipur PH: 9828096200 E-mail: appellateauthority.raj@hutch.in
13	Tamil Nadu	111	Mr. Royston Anthony, Vodafone Essar Cellular Ltd, 1046, Avinashi Road, Coimbatore - 641 018. PH: 99430 99430 Extn 2218/2236, E-mail: Royston.antony1@vodafone.com	<u>Vodafone Essar Cellular Ltd 1046, Avinashi Rd, Coimbatore-641018 PH: 9943099430 Extn 2237 E-mail: madhav.malhotra1@hutch.in</u>
14	UP (East)	111	Ms. Kanika Dubey, Hutch House, 5 Shahnajaf Road, Hazratganj, Lucknow, UP (East) 226 001 PH: 98383 15999 E-mail: kanikadubey.upeast@vodafone.com	<u>Hutch House, 5 Shahnajaf Road, Hazratganj, Lucknow, UP (East) 226 001 PH: 98383 15999 E-mail: vivek.gangwar@hutch.in</u>
15	UP (West)	111	Ms. Neetu Sharma, B1/G2, 3rd Floor, Mohan Cooperative Industrial Estate, Mathura Road PH: 011-42528111 E-mail: neetu.nodal@vodafone.com	B1/G2, 3rd Floor, Mohan Cooperative Industrial Estate, Mathura Road PH: 011-42528111 E-mail: girish.ganaraj@hutch.in appellateauthority.upw@hutch.in

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16	West Bengal	111	<p>Mr. Anirban Deb Ray, Constantia Complex, 11 Dr. U.N. Brahmachari Street Kolkata - 700 017 Corporate Office : DLF IT Park, 15th &amp; 16th Floor, Tower C, Block-AF, Plot No.08 MAR, 59.0 M. Arterial Road, New Town Rajarhat, Kolkata - 700 156 Ph - 9830074830 FAX No. 033-22891815/9830098241 E-mail:anirban.debray@vodafone.com</p> <p>Mr Mohan Thapa, Constantia Complex, 11 Dr. U.N. Brahmachari Street, Kolkata 700 017 Ph:9830058868 FAX No.033-22891815/9830098241 E-mail: mohan.thapa@vodafone.com</p> <p>Mr. Subir Deb, Constantia Complex, 11 Dr. U.N. Brahmachari Street, Kolkata - 700 017 Ph: 9830074579 FAX NO.033-22891815/9830098241 E-mail : subir.deb@vodafone.com</p>	Constantia Office Complex, 2nd, 4th & 5th Floors, 11 Dr.U.N. Brahmachari Street, Kolkata - 700 017 PH: 9830098650 Ext:98400 E-mail: utpal.Mitra1@hutch.in
17	Orissa	111/9776097760 vodafonecare.ors@vodafone.com Module-A, 2nd Floor, Fortune Towers, Chandrasekharpur-751023 Bhubaneswar, Orissa	Module-A, 2nd Floor, Fortune Towers, Chandrasekharpur-751023 Bhubaneswar, Orissa Phone No.9776098810 E-mail ID - Keerti@vodafone.com	Module-A, 2nd Floor, Fortune Towers, Chandrasekharpur-751023 Bhubaneswar, Orissa Phone No.9776098820 E-mail ID manish@vodafone.com